Dispenser Errors

The **OmniDispenser™** has programming designed to capture information if or when there is a dispensing error from the canister. In many cases, dispensing errors can be traced back to canister size or placement.

In the event that the system detects an error, a user notification is shown and the event is reported at the OmniCenter.

Dispense Errors Detected By OmniDispenser™

1. If the **OmniDispenser™** detects a dispensing error, this notification message is shown. Click **OK**.



Sample Dispense Error message

Dispense Errors Detected By OmniDispenser™

2. Open the highlighted drawer, enter the actual quantity of the med found in the drawer, click **OK**.

+	Removing Meds for Alice Resolving Dispense Errors	Omnicell Browser
	MORPHINE1 150mg vial Enter the actual quantity found in the dispense drawer:	ОК
	Enter the correct quantity dispensed.	
11:00:42 AM 03/07/	Omnicell'	Exit

Enter the actual amount found in the med drawer here

3. On the next screen shown, choose **Done** to conclude error entry.

Dispense Errors Detected By User

In the event that the **OmniDispenser™** does not detect a dispense error, a user can manually record the error.

- 1. To record a dispense error undetected by OmniDispenser, press the item on screen that was incorrectly dispensed.
- 2. On the succeeding screen, press **Report Dispense Error**.

Previous Screen	Removing Meds for Sam Bates Allergies: Unknown - Check MAR	Omnicell' Browser
	Meperidine 25mg/1ml 1ml SYR	Waste Partial Dose Report Dispense Error
	Intended Dose : 0 mg	Done
	Quantity Dispensed : 1 UNIT	
	You may select Partial Dose or Report Dispense Error.	
12:44:42 PM 04/16,	12 Omnicell'	Exit

Location of the Report Dispense Error button

3. Enter the Actual Quantity found in the dispense drawer. Press OK.

+	Removing Meds for Sam Bates Resolving Dispense Errors Meperidine 25mg/1ml 1ml SYR Enter the actual quantity found in the dispense drawer:	Omnicell' Browser OK
	UNIT	
	Enter the correct quantity dispensed.	
12:41:02 PM 04/16/	12 Omnicell'	Exit

Entering the actual amount found in the dispense drawer

4. On the next screen shown, choose **Done** to conclude error entry.