Clozapine Workflow

Unit Pharmacist:
- Receive order for clozapine.
- Create I-vent using type "Evaluation of high risk med"

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- Check to ensure that the patient in enrolled in the Clozapine REMS program online www.clozapinerems.com or by calling (844)267-8678

Main/Charge Pharmacist
- Verify that all patients on Clozapine have an I-vent associated with the order.

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- Follow up on open I-vents for drug administration issues on patients who received one time dose

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- Follow up on all active patients currently prescribed clozapine and order any follow up labs. Please refer to ANC monitoring schedule outlined by the Clozapine REMS Program.

If patient is NOT enrolled

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- Contact the ordering prescriber to place a consult to psychiatry
- If the ordering prescriber is a certified prescriber through the REMS program, please ask the physician to enroll the patient in the REMS program.
- Open an I-vent using type "Drug Administration Issue" and include all the pertinent details regarding the issue.

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- Once the patient is enrolled, order a baseline CBC with differential "per protocol" if one had not been ordered.

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- Dispense medication

If patient is enrolled

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- Complete Eligibility Check to ensure that it is safe to dispense clozapine
- Refer to the eligibility fact sheet to troubleshoot any issues.

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- Order a baseline CBC with differential "per protocol" if one had not been ordered by the prescriber.

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- Complete clozapine monitoring form and place form in binder located in the main pharmacy.
- Place pertinent details in I-vent and close I-vent

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