

- The “**Eligibility Check**” (EC) evaluates criteria established by the Clozapine REMS Program to determine if it is safe to dispense clozapine to patients receiving inpatient medical care. This includes absolute neutrophil count (ANC) values.
- **An EC must be completed before dispensing an inpatient’s first dose of clozapine by using the Clozapine REMS Program Website at www.clozapinerems.com, or by calling the Clozapine REMS Program Contact Center at 844-267-8678.**
- **An EC requires an ANC value which may be obtained through the Clozapine REMS Program, or by checking the patient’s medical records.**
- Inpatient pharmacies are encouraged to submit the patient’s ANC via the Clozapine REMS Program Website, by phone, or by fax according to the patient’s monitoring frequency (i.e., within 7 days of the EC date for weekly monitoring, within 15 days for every two weeks monitoring and within 31 days for monthly monitoring).

HOW CAN I PERFORM AN ELIGIBILITY CHECK?

Option 1: Use the Clozapine REMS Program Website:

- **Log in to your account at www.clozapinerems.com**
- **Access** the dashboard
- **Select ‘Eligibility Check’** from the drop-down menu and **click** the **GO** button
- **Enter the patient information** on the ‘Eligibility Check’ screen and **click Submit**
- A success message will appear or you will receive a warning message that will inform you of next steps to take. Refer to page 2 of this *Clozapine REMS Eligibility Check Fact Sheet* for further guidance.

Option 2: Call the Clozapine REMS Program Contact Center at 844-267-8678.

HOW CAN I SUBMIT ANC VALUES?

Pharmacies are encouraged to submit ANC values to the Clozapine REMS Program according to the patient’s monitoring frequency by utilizing one of the following methods:

Option 1: Submit via the Clozapine REMS Program Website:

- **Log in to your account at www.clozapinerems.com**
- **Access** the dashboard
- **Select ‘Add Lab’** from the drop-down menu and **click** the **GO** button
- **Enter the patient information and ANC results** on the ‘Add Lab’ screen and **click Submit**
- User will be returned to the dashboard when complete

Option 2: Fax to the Clozapine REMS Program:

- **Visit www.clozapinerems.com**
- **Choose** the **Resources** tab
- **Click** on **Program Materials**
- **Select ‘Clozapine REMS ANC Lab Reporting Form’** from the list
- **Print and complete the form**
- **Fax the completed form to 844-404-8876**

Note: ANC values will be available immediately if submitted on the Clozapine REMS Program Website, but may be delayed up to 48 hours for processing of the paper form.

Option 3: Call the Clozapine REMS Program Contact Center at 844-267-8678.

ELIGIBILITY CHECK FACT SHEET

For INPATIENT PHARMACIES

Phone: 844-267-8678

Fax: 844-404-8876

www.clozapinerems.com

CLOZAPINE REMS

The Single Shared System for Clozapine
No Blood, No Drug™

REMS PROGRAM ELEMENT EVALUATED BY THE <i>ELIGIBILITY CHECK</i>	POSSIBLE OUTCOMES	ELIGIBILITY TO RECEIVE CLOZAPINE	ACTION BY PHARMACY
Patient enrollment in the Clozapine REMS Program	Patient is enrolled.	<i>Eligibility Check Successful.</i>	No action necessary. Dispense.
	Patient is not enrolled.	<i>Eligibility Check Unsuccessful.</i>	Do not dispense. Contact a <u>certified</u> prescriber (or his designee) to enroll new patient.
Patient absolute neutrophil count (ANC) is on file	ANC on file.	<i>Eligibility Check Successful.</i>	Check if ANC is acceptable. Dispense.
	No ANC on file.	A warning message will be displayed but patient will remain eligible to receive clozapine.	Check inpatient's medical record to verify ANC. Apply clinical judgement whether to dispense. ² Submit current ANC results to the Clozapine REMS Program according to the patient's monitoring frequency. ¹
Last ANC value on file is acceptable	ANC is acceptable.	<i>Eligibility Check Successful.</i>	No action necessary. Dispense.
	ANC on file for patient indicates moderate or severe neutropenia; and a "Treatment Rationale" ³ is on file.	<i>Eligibility Check Successful.</i>	No action necessary. Dispense.
	ANC on file for patient indicates moderate or severe neutropenia; and a <i>Treatment Rationale</i> ³ is not on file.	A warning message will be displayed but patient will remain eligible to receive clozapine.	Check patient's inpatient medical record to verify ANC is acceptable. Apply clinical judgement whether to dispense. ²
ANC is current according to the patient's monitoring frequency ¹	ANC is current.	<i>Eligibility Check Successful.</i>	No action necessary. Dispense.
	ANC is not current.	A warning message will be displayed but patient will remain eligible to receive clozapine.	Submit current ANC results to the Clozapine REMS Program according to the patient's monitoring frequency. ¹ Apply clinical judgement whether to dispense. ²

¹Monitoring frequency:

- For weekly monitoring frequency, the ANC submitted to the Clozapine REMS Program must have been drawn* within 7 days prior to the *Eligibility Check* date.
- For every two weeks monitoring frequency, the ANC submitted to the Clozapine REMS Program must be drawn* within 15 days prior to the *Eligibility Check* date.
- For monthly monitoring frequency, the ANC submitted to the Clozapine REMS must be drawn* within 31 days prior to the *Eligibility Check* date.

*Assumes lab draw date is day 0

²Apply clinical judgement to determine if the benefits of clozapine outweigh its risks if a patient has an ANC indicating moderate or severe neutropenia.

³*Treatment Rationale*: a justification provided by a certified prescriber which allows a patient having moderate or severe neutropenia to continue treatment with clozapine.